










Item	Topic
<p>Implementation</p> 	<p>7)  ↔  → </p> <p>Long term project</p> <p>8) Work with experienced partners can avoid disillusionment (vs Blédina experiments)</p>
<p>Change</p> 	<p>9) TMS = While execution is decreasing, opportunity to monitor is higher</p> <p>10)   →  </p>

- **KPI – Carriers monitoring**

KPI	Why	Criticality
Punctuality (in Bédina sites, in Customers warehouses)	-Organization in factories and DC's to respect -Service level to provide to customers	High
TO refused	-Conditions validated in tender to check, to anticipate capacity issues	Medium
TO slotbooked vs TO accepted	-Short terme warehousing activities capacity = based on slot booked on site	High
Non conformity vs Blédina quality requirements (truck conformity, respect of safety conditions by drivers,...)	-Standards to respect, to avoid food safety & security problems	High
POD returns (number of POD no returned, leadtime to return POD) <i>Only for FTC</i>	-POD = essential to treat issues with customers -Decrease POD return leadtime allow to decrease amount of penalties	High
Palets held by carriers	-Palets : property of Blédina -Not enough palets in factories & warehouses : risk to stop activities	High
Products broken during transportation operations	-Monitore spend	Medium->Low

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